

# Ammar Hussain Ahmed

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
## Objective

I'm an IT Support Technician with hands-on experience building gaming PCs, installing Windows and Linux, and fixing common hardware and software issues for friends and family. I'm looking to use my computer science knowledge and troubleshooting skills to help people solve tech problems, keep systems running smoothly, and continue learning new things in IT.

## Awards

**Second Winner in Smart Makkah Hackathon**

## Experiences

- **Technical Support Specialist with Qatarat App**  
Qatrat Information Technology Foundation  
2024 - present
- **Backend internship in iDara.NET**   
iDara.NET  International For Information Technology, Jeddah.  
2024
- **Accommodation representative with Al-Qurashi Hajj Campaign**  
Al-Qurashi company  
Hajj 2023
- **Data Entry Operator**  
Al-Jalees Alsalah Campaign for the Pilgrims serve - Makkah, Mecca  
Region  
2018
- **Data Entry Operator**  
Al-Rajihi Campaign for the Inside Pilgrims - Makkah, Mecca  
Region  
2016

## Languages

English      Arabic  
Intermediate | Native

## Courses

- Microsoft Power BI - The Practical Guide 2025. **Udemy 2025**
- The Complete JavaScript Course 2024: From Zero to Expert. **Udemy 2024**
- Data Analytics Fundamentals , **IBM SkillUp 2024**
- Python Basics for Data Analysis, **OpenClassRooms. 2023**
- Python for Everybody, **University of Michigan (Coursera). 2023**
- Machine Learning - **Google.2023**
- Intro to HTML and CSS , **Udacity. 2022**

## Education

### Bachelor in Computer Science

Umm al-qura University  
Makkah, Saudi Arabia  
GPA: 3.83/4  
2019 - 2024  
Graduation Date: 2024/6/10

## Technical Skills

### Operating Systems & BIOS

- Windows OS (Installation, Configuration, Troubleshooting)
- Linux OS (Installation, Command Line, Basic Administration)
- BIOS/UEFI (Configuration & Troubleshooting)

### Hardware Expertise

- Custom PC Building (Specializing in Gaming PCs)
- Hardware Installation & Component Diagnostics
- Peripheral Setup & Maintenance

### Networking & Support Tools

- Network Troubleshooting (Basic TCP/IP, Router & Switch Setup)
- Remote Desktop & Support Tools (TeamViewer, AnyDesk)

### Software & Productivity

- Microsoft Office 365 Suite
- Database Management (MySQL)

### Programming & Data Analysis

- Java, JavaScript, Python, PHP
- HTML, CSS
- Data Visualization & Reporting (Power BI, Tableau)

## Soft Skills

- **Clear Communication:** Easily explain technical ideas.
- **Problem-solving:** Quickly identify and fix tech issues.
- **Work Under Pressure:** Stay calm during urgent tasks.
- **Fast Learner:** Quickly adapt to new technologies.
- **Organized:** Manage multiple tasks efficiently.
- **Team Work:** Work well independently or in a team.
- **Flexible:** Easily adapt to new situations and willing to learn new technologies.